

About Comporium®

Comporium makes it easier for Sun City Carolina Lakes residents to access a broad range of communications services, including local telephone, long distance, wireless, cable TV, Internet, and security. Fiber optic cable allows Comporium to offer higher broadband speeds (5 Mbps X 5 Mbps or a million bits per second). It also enables reception of more television channels, including the multiple community channels. Because fiber utilizes light signals instead of electrical signals, there is no electrical interference within the cable, which translates into clearer telephone conversations and sharper all-digital television signals.

Digital Cable TV

- An IP Converter (or set-top box) is required for every television. These ensure reception of all-digital picture quality – no grain, snowy, or unpredictable pictures – as well as enable on-screen interactive TV guides, information on current shows as you change channels, access to pay-per-view, and in the future, video on demand on any television in your home.
- High-definition television (HDTV) programming is an unmatched video and audio experience that is clearer and sharper than anything ever available. Comporium delivers HDTV programming from the local Charlotte affiliates of ABC, CBS, NBC, FOX, and also from ESPN, Discovery and HBO. HDTV sets are available from Comporium. Please contact customer service at 1-866-374-1238 for more information.
- Special channels for Sun City Carolina Lakes are available to residents who subscribe to Comporium cable TV. One channel will be dedicated to news and events in your development, while other channels may show live footage of special areas such as the Ninth Green, Driving Range, or Catawba River. You will also have access to Lancaster County and Fort Mill City channels.
- Digital Video Recording (DVR) makes it very simple to record and play back recorded television programs and even to control live TV. With DVR, you don't need a blank VCR tape or DVD to record. You simply find your favorite show with the easy-to-use on-screen guide and select "Record." In one sitting, you can even set up your DVR to record every episode of your favorite show for an entire season. Comporium's DVR offers up to 40 hours of recording time. With DVR, you can control play back and watch a show from the start, even though it is not yet finished recording. You can also "pause live TV," freezing the current image on a live show and resuming the show from where you paused. You can also back it up and watch the last part again. Since the DVR starts recording the video as soon as you tune to a channel, you have total control to make sure you don't miss a thing!

Local and Long Distance Phone Service

- Keep up with friends and loved ones across town, across the country, or even around the world. Whether it is a feature that enables you to redirect calls from another telephone or a service that allows you to block unwanted calls so that you can protect your privacy, Comporium can meet your needs.
- Calls to Charlotte from Sun City Carolina Lakes are long distance. However, Comporium offers a \$29.95 per month Unlimited Long Distance Package, which offers Charlotte – and nationwide – calling for a fixed low monthly fee.

Internet Access

- Comporium can provide you with the Internet Service that best meets your needs. We offer a range of Internet services from dial-up connections to our High-Speed Internet packages. Free technical support 24 hours a day, seven days a week is provided with all of our Internet Services.
- Wi-Fi HotSpots are designated areas where you can wirelessly access the Internet with your laptop. Some newer laptops have built-in wireless adapters; adapters can be purchased from Comporium for older laptops. As a

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complimentary service from Comporium, you will be able to access Wi-Fi hotspots within Sun City Carolina Lakes, including the outdoor pool area, the main Amenity Center building, and the canoe/kayak center.

Wireless Phone Service

- Comporium, in partnership with Cingular Wireless, works to provide you with the wireless solution to meet your ever-changing needs.

Security Systems

- Comporium offers systems to monitor for fire and break-ins, as well as “live” closed circuit camera surveillance. No matter what system you choose, your security will be monitored 24 hours a day, 7 days a week by local personnel familiar with the Sun City Carolina Lakes community.

**For More Information Regarding
the Services Listed Above Contact**

Comporium[®]

Phone: 1-866-374-1238

On the Web: www.comporium.com